

# Quarterly Performance Report

## Quarter 2 2022

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# Executive Summary

## Quarterly Wrap-Up

Across Quarter 2 2022 Mining, Exploration and Geoscience (MEG) finalised 113 measured title actions.

Of these matters, 90% were determined within target timeframes. This result demonstrates an expected return to baseline performance levels following the cut-over period from previous notice of proposed decision to end-to-end outcome Service Delivery Standards (SDS) and reporting.

MEG is continuing its concerted effort to resolve matters on hand that were received prior to the introduction of the new SDS framework (October 2021) and have already exceeded target timeframes. It is anticipated that most of these matters will be determined over the coming quarter(s) but will not result in any significant reduction on overall performance, as determination of matters received post-October 21 within target timeframes remains well above 90%.

## Overview

This report provides a summary of the performance for title assessments and application processing within the Department of Regional NSW Mining, Exploration and Geoscience (MEG) group for Quarter 2 2022 (1 April 2022 to 30 June 2022).

MEG's performance is reported against the Service Delivery Standards ('target dates') which define target timeframes for the processing of applications under the *Mining Act 1992*. Service Delivery Standards and 'Target dates' are published by MEG at:

[www.regional.nsw.gov.au/meg/industry-support/service-delivery-standards](http://www.regional.nsw.gov.au/meg/industry-support/service-delivery-standards)

## Processing timeframes

Processing timeframes for title applications, renewals, transfers and part transfers commence when a complete application, including payment of relevant application fees and all required supporting information, is received by MEG. If an application is deficient, the applicant is notified and given 10 business days to submit all required supporting information. Processing timeframes for Stage 1 ends when the applicant is notified of the proposed decision for the application. Processing timeframes for Stage 2 ends when the applicant is notified of the final decision for the application.

Exception management (stop-the-clock) principles apply when circumstances beyond the control of MEG's process prevent the valid assessment of an application. The exception management principles can be found at the link above.

## Quarter 2 2022

### Performance overview

The following chart (Table 1) details the performance of decisions as measured against the target dates for Quarter 2 2022. The 'target date' represents an end-to-end application process (application to final decision) that incorporates the title instrument being issued as the final step. Table 1 below shows how many applications for grant, renewal, transfer and part transfer were completed within the 'target date' within this quarter, by resource (mineral or coal), and by application type.

During this quarter:

- 47 exploration licences were granted
- 45 exploration licences were renewed

- 11 mining leases were renewed
- 13 transfers were registered

Of these, **90 per cent** met the target timeframe.

## Historic performance trend

Figure 1 below shows the historic trend in the reported service delivery standard performance each quarter.

Figure 1 – Historic trend of service delivery standard performance (for all application types measured)



Table 1 Service performance for the quarter

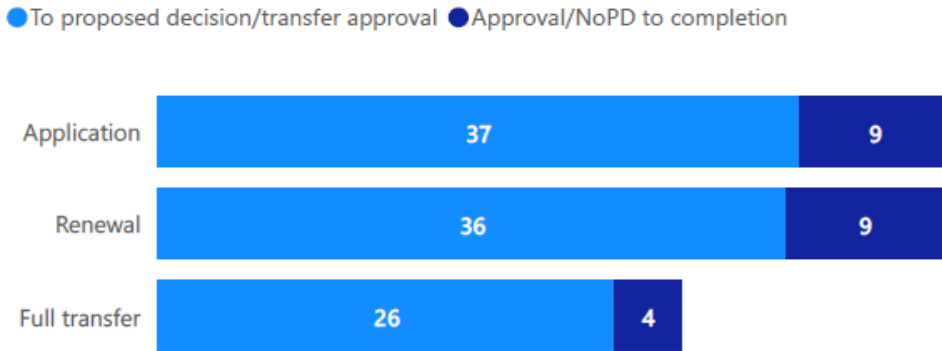
Service performance for Quarter 2 – 1 April 2022 to 30 June 2022				
Application type	Total Matters	Met Target Date	Missed Target Date	Service Performance %
<b>MINERAL</b>				
Exploration licence applications	45	43	2	96%
Exploration licence renewals	43	38	5	88%
Assessment lease applications	0	0	0	N/A
Assessment lease renewals	0	0	0	N/A
Mining lease applications	0	0	0	N/A
Mining lease renewals	8	6	2	75%
<b>COAL</b>				
Exploration licence applications	2	1	1	50%
Exploration licence renewals	2	2	0	100%
Assessment lease applications	0	0	0	N/A
Assessment lease renewals	0	0	0	N/A
Mining lease applications	0	0	0	N/A
Mining lease renewals	3	2	1	66.67%
<b>OTHER</b>				
Transfers	13	12	1	92%
Part Transfers	0	0	0	N/A
<b>Total</b>	<b>116</b>	<b>104</b>	<b>12</b>	<b>90%</b>

## Average processing time by stage

Figures 2, 3 and 4 below display the average number of days taken to process the applications determined in the quarter, broken down by application category and application stage (from submission to notice of proposed decision, customer acceptance to final notice etc).

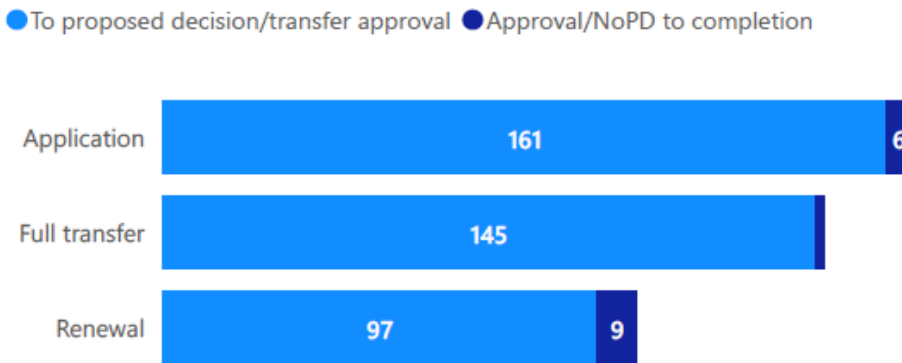
### Mineral exploration licences

Figure 2 – Average processing days for mineral exploration titles by application stage



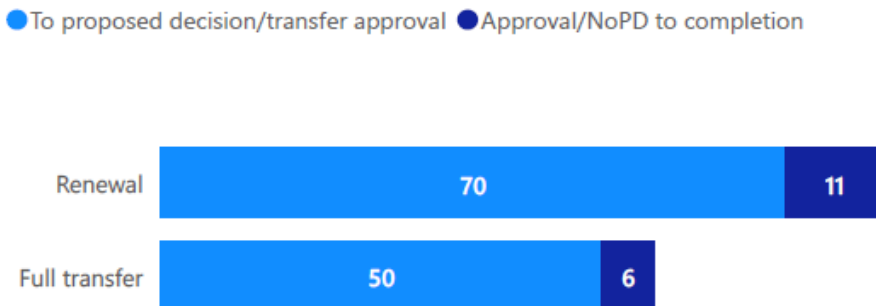
### Coal exploration licences

Figure 3 – Average processing days for coal exploration titles by application stage



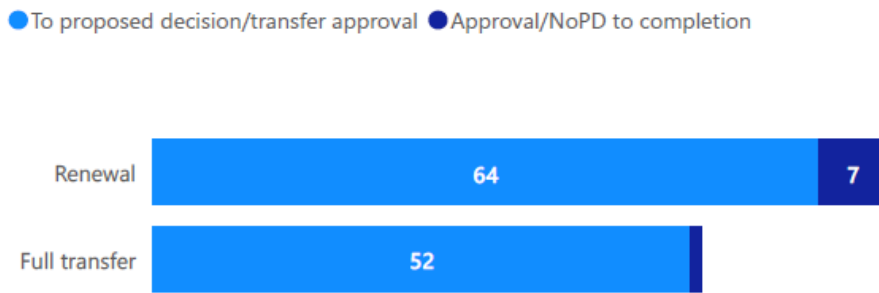
### Mineral mining licences

Figure 4 – Average processing days for mineral mining titles by application stage



## Coal mining leases

Figure 5 – Average processing days for coal mining titles by application stage

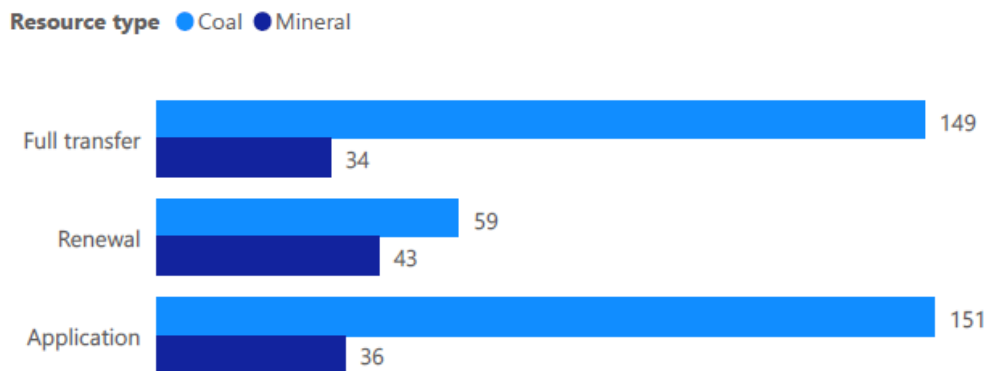


## Average end-to-end processing time by resource

Figures 6 and 7 below display the average number of days taken processing the applications determined in the quarter, broken down by application category and resource type (coal, mineral and petroleum).

### Exploration licences

Figure 6 – Average processing days for exploration titles by resource type



### Mining leases

Figure 7 - Average processing days for mining titles by resource type



## Remaining pending applications

Figures 8 and 9 below detail the number of pending applications for grant, renewal, transfer and part transfer still under assessment with MEG. Figure 8 itemises the applications by type and resource, and figure 9 details when these applications were received. Please note that these pending applications do not include applications which form part of MEGs ageing dealings project (applications received prior to 1 January 2020). These are reported on separately.

Figure 8 – Remaining pending applications by type and resource

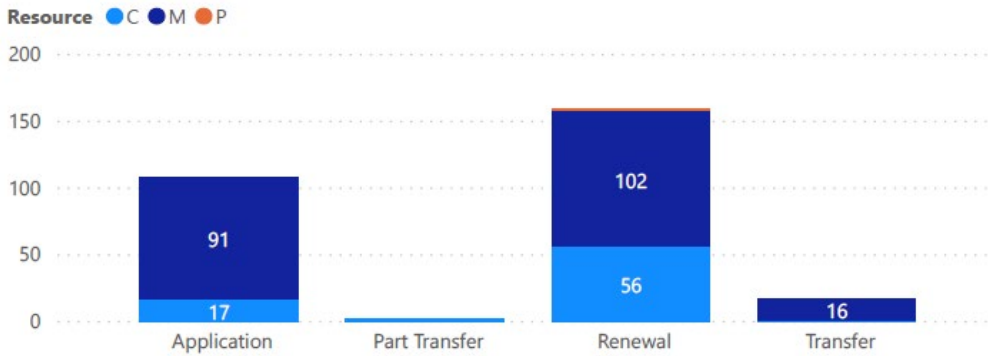


Figure 9 – Remaining pending applications by received date

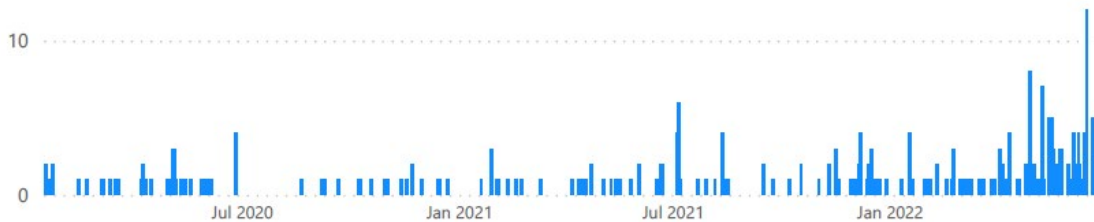


Figure 10 below identifies how many pending applications currently have their processing clock stopped under the exception management principles. This is itemised by application type and resource type.

Figure 10 – Pending applications on ‘stop-the-clock’

